

PROVIDER NAME ADDRESS 1 ADDRESS 2 CITY, STATE ZIP December 11, 2024 NPI # 123456789

REPROCESSING OF ERRONEOUSLY PAID LEA CLAIMS OF UIS BENEFICIARIES

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting Local Educational Agency (LEA) claims for Unsatisfactory Immigration Status (UIS) beneficiaries. This issue caused claims to erroneously pay for recipients with UIS, resulting in claim overpayments. The issue affected claims for dates of service from April 1, 2022, through June 26, 2023.

No action is required on your part. The California Medicaid Management Information System (MMIS) Fiscal Intermediary will void and resubmit the affected claims. These voids will appear on *Remittance Advice Details* (RAD) forms beginning January 2, 2025, with RAD code **0819**: **Void and resubmit of claims processed in error.**Corresponding resubmissions will appear on RAD forms beginning January 9, 2025.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal reimbursements.



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If you disagree with any of these voids and resubmissions, you may submit a Claims Inquiry Form (CIF) within six months of the new RAD date or you may submit an Appeal Form within 90 days of the new RAD date. For CIF completion instructions, refer to the CIF Completion and CIF Special Billing Instructions sections in the appropriate Part 2 manual or on the Medi-Cal Providers website (www.medi-cal.ca.gov). For Appeal Form completion instructions, refer to the Appeal Form Completion section in the appropriate Part 2 manual or on the Medi-Cal Providers website.

If you have questions regarding these voids and resubmissions, call the California MMIS Fiscal Intermediary Telephone Service Center at 1-800-541-5555, option 5, followed by option 5 or write to the California MMIS Fiscal Intermediary Correspondence Specialist Unit at P.O. Box 13029, Sacramento, CA 95813-4029.

Sincerely,

Cindy Garrett

Cindy Garrett Director, Provider & Member Services Gainwell Technologies, on behalf of California Department of Health Care Services

Reference Number: P45225