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## **PIA Optical Laboratories: Code Directory**

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Prison Industry Authority (PIA) optical laboratories supply ophthalmic lenses to eligible Medi-Cal recipients. The following directory lists counties and codes, and addresses and telephone numbers of the PIA optical laboratories. Refer to the *PIA Optical Laboratories: Order Form Completion* section in this manual for ordering information.

### **Contract Laboratories**

Providers in all counties must use the PIA optical laboratory that corresponds to the county of their practice for lens fabrication. To be eligible for the reimbursement of ophthalmic lens dispensing, all optical orders must be sent to the assigned PIA optical laboratory regardless of a recipient's county of residence.

Providers are prohibited from using a non-PIA or private optical laboratory for lens fabrication without authorization from the Department of Health Care Services (DHCS). Providers who submit a claim for these services without authorization may be subject to criminal prosecution.

### **Where to Submit Orders**

Providers should send optical orders to their assigned PIA optical laboratory at the address listed in the directory.

### **Telephone Inquiries**

Providers may place emergency rush orders or inquire about eyeglass orders by calling their PIA optical laboratory's customer service toll-free or local telephone number during normal business hours (8 a.m. to 5 p.m.), Monday through Friday, except state holidays. Telephone expedited orders should be kept to a minimum and only used in cases of extreme hardship. Providers may also contact their PIA optical laboratory superintendent for problems that cannot be handled by PIA customer service staff.

**California State Prison – Solano**

Prison Industry Authority  
 Optical Laboratory  
 2100 Peabody Road  
 Vacaville, CA 95687-6615

Customer Service:  
 (800) 700-9861  
 (707) 454-3447

Superintendent II:  
 (707) 451-0182 ext. 6625

Fax:  
 (707) 454-3214

**«County and County Code»**

<b>County</b>	<b>Code</b>	<b>County</b>	<b>Code</b>
Alameda	01	Placer	31
Alpine	02	Plumas	32
Amador	03	Riverside	33
Butte	04	Sacramento	34
Colusa	06	San Bernardino	36
Contra Costa	07	San Francisco	38
Del Norte	08	San Luis Obispo	40
El Dorado	09	San Mateo	41
Glenn	11	Santa Clara	43
Humboldt	12	Santa Cruze	44
Lake	17	Shasta	45
Lassen	18	Sierra	46
Marin	21	Siskiyou	47
Mendocino	23	Solano	48
Modoc	25	Sonoma	49
Napa	28	Sutter	51
Nevada	29	Tehama	52
		Trinity	53
		Yolo	57
		Yuba	58

**Valley State Prison for Women**

Prison Industry Authority  
 Optical Laboratory  
 CCWF/VSPW  
 23370 Road 22  
 Chowchilla, CA 93610-4329

Customer Service  
 (800) 377-8953  
 (559) 665-5531 ext. 7427

Superintendent II:  
 (559) 665-6100 ext. 6253

Fax:  
 (559) 665-5147

**«County and County Code»**

<b>County</b>	<b>Code</b>	<b>County</b>	<b>Code</b>
Calaveras	05	San Benito	35
Fresno	10	San Diego	37
Imperial	13	San Joaquin	39
Inyo	14	Santa Barbara	42
Kern	15	Stanislaus	50
Kings	16	Tulare	54
Los Angeles	19	Tuolumne	55
Madera	20	Ventura	56
Mariposa	22		
Merced	24		
Mono	26		
Monterey	27		
Orange	30		

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<<Symbols used in the document above are explained in the following table.>>

<b>Symbol</b>	<b>Description</b>
<<	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
>>	This is a change mark symbol. It is used to indicate where on the page the most recent change ends.