Form: AEVS Main Menu Prompt Options

Page updated: January 2021

AEVS Main Menu Prompt Options

Automated Eligibility Verification System (AEVS): 1-800-456-2387, 1-800-866-2387

The following options are for all provider types with the exception of: Podiatrist, Acupuncturist, Chiropractor, Occupational Therapist (OT), Psychologist, Speech Pathologist and Audiologist.

Option 3 will receive a different option shown below:

Main Menu Prompt Options

Please select from the following menu:

Press or say 1: For eligibility verification

Press or say 2: For Share of Cost

Press or say 3: «For Medi-Service Reservation.

For Family PACT transaction services or general information, please visit the Medi-Cal Provider website at www.medi-cal.ca.gov>

Page updated: August 2020

<<Legend>>

«Symbols used in the document above are explained in the following table.»

Symbol	Description
**	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
>>	This is a change mark symbol. It is used to indicate where on the page the most recent change ends.