

The Medi-Cal Learning Portal (MLP) provides easy to use access to learning resources such as Instructor Led Training (ILT), Computer-Based Training (CBT), live and recorded webinars (RWT).

Google Chrome is the recommend web browser for the Medi-Cal Learning Portal.

Access from the Medi-Cal Website

There are two ways to access the MLP. The first is to directly access the MLP via the following link or key this address into the browser web address field and press 'Enter': <https://learn.medi-cal.ca.gov/>.

The second way is to access the Medi-Cal Provider website (<http://www.medi-cal.ca.gov>) and do the following:

1. Select the **Providers** tab. A list of options display.
2. Select the **Outreach and Education (O&E)** link. The O&E page displays.

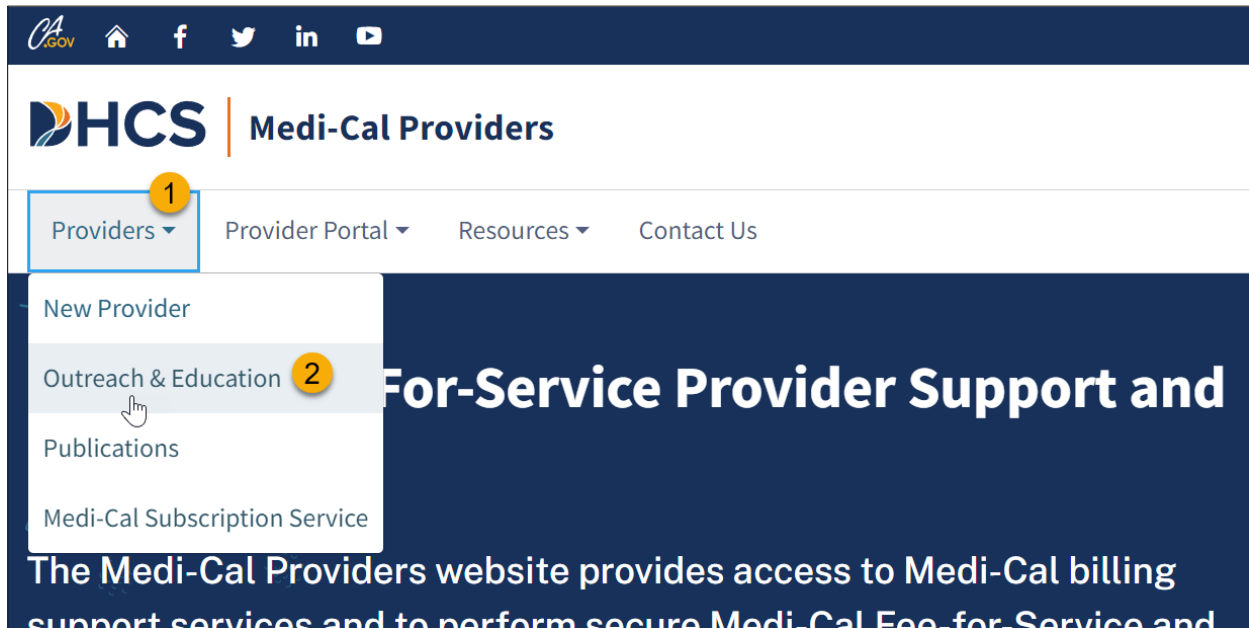


Figure 1: Medi-Cal Provider's website

3. Select the **Launch the Medi-Cal Learning Portal** button to access the MLP Account Login Screen.

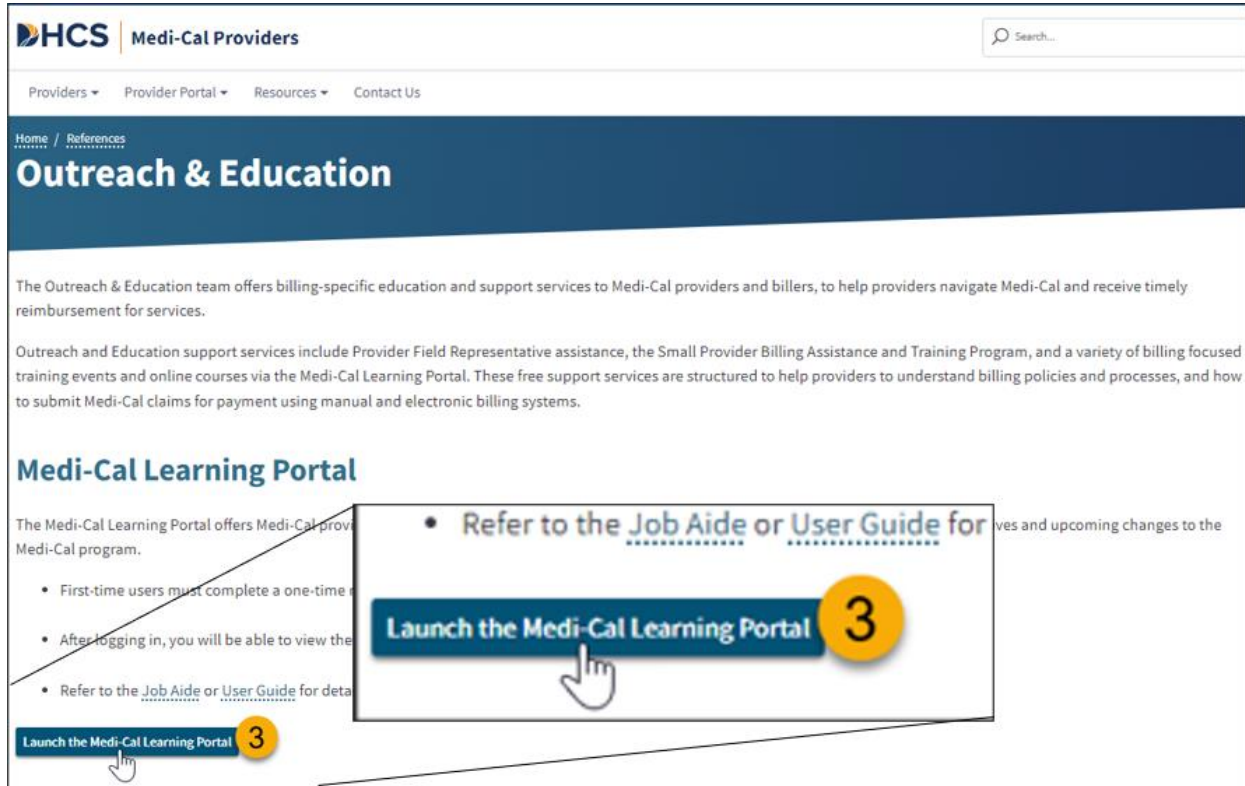


Figure 2: Provider's Outreach and Education page.

MLP Logon Screen

To log into the MLP (see figure below):

1. All users need to select the Login button.
2. Users who already have an account can enter their username (email address) and password and select the **Log In** button.
3. Users who do not have an account can create an account by selecting the **Register Here** link.
4. Users who have forgotten their password, can request a reset by selecting the **I forgot my password** link.

Note: MLP passwords will automatically expire after ninety (90) days of inactivity. When such MLP users attempt to log on, the **'Change Password'** screen will display, prompting the user for the old password and a new password. If the MLP user cannot remember their old password, they can use the **'I Forgot My Password'** link, located below the login button, to change their password.

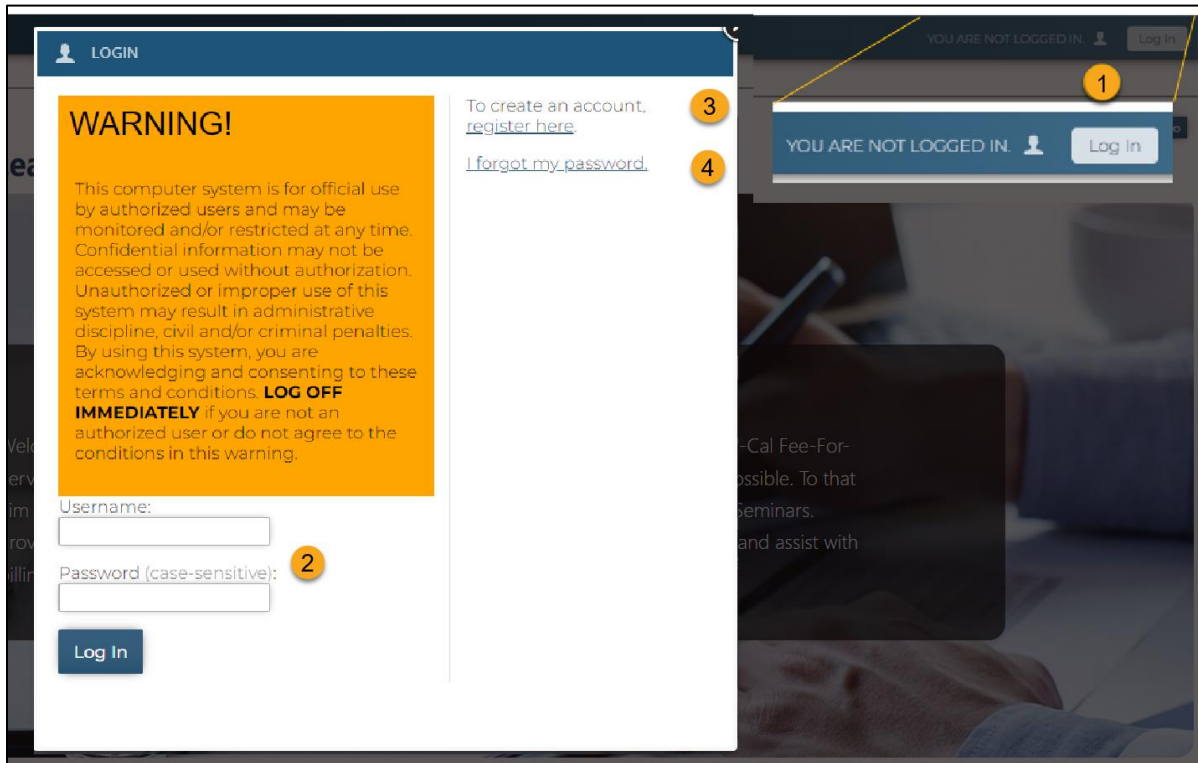


Figure 3: Medi-Cal Learning Portal home page.

Enrolling in an Instructor-Led Training

To enroll in an instructor-led training event or view an online training (recorded webinar or computer-based training), select the **Training** tab.

1. Search the Course Catalogs for a specific training.
2. Click the course name or course code hyperlink to select a training.
3. Search for a course by keying part of the course name or code into the Search field.
4. Use the Training Calendar to select and enroll in an Instructor-Led Trainings.

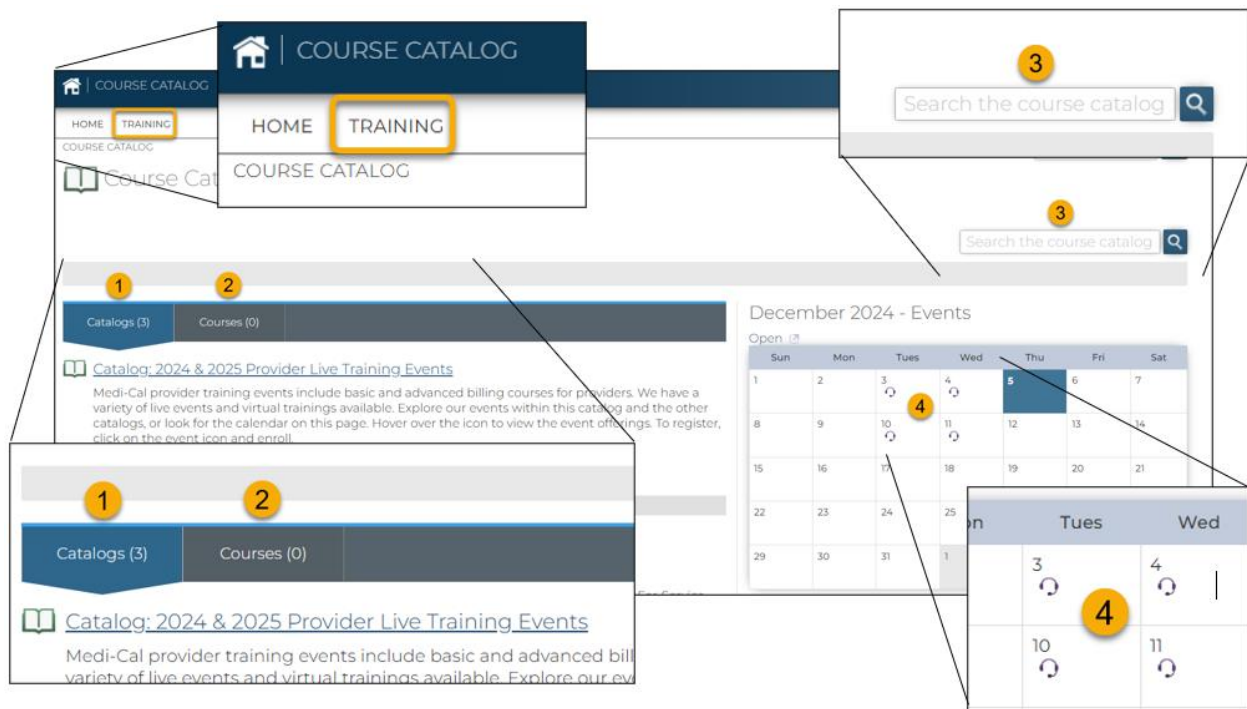


Figure 4: MLP Training page displaying how the Course Catalog, Search field and Training Calendar

Click the **Enroll Now!** Button to enroll in a course.

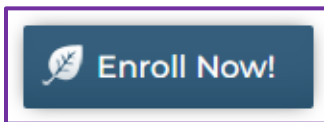


Figure 5: Course Enrollment button

You are enrolled when you see the Enrolled message.

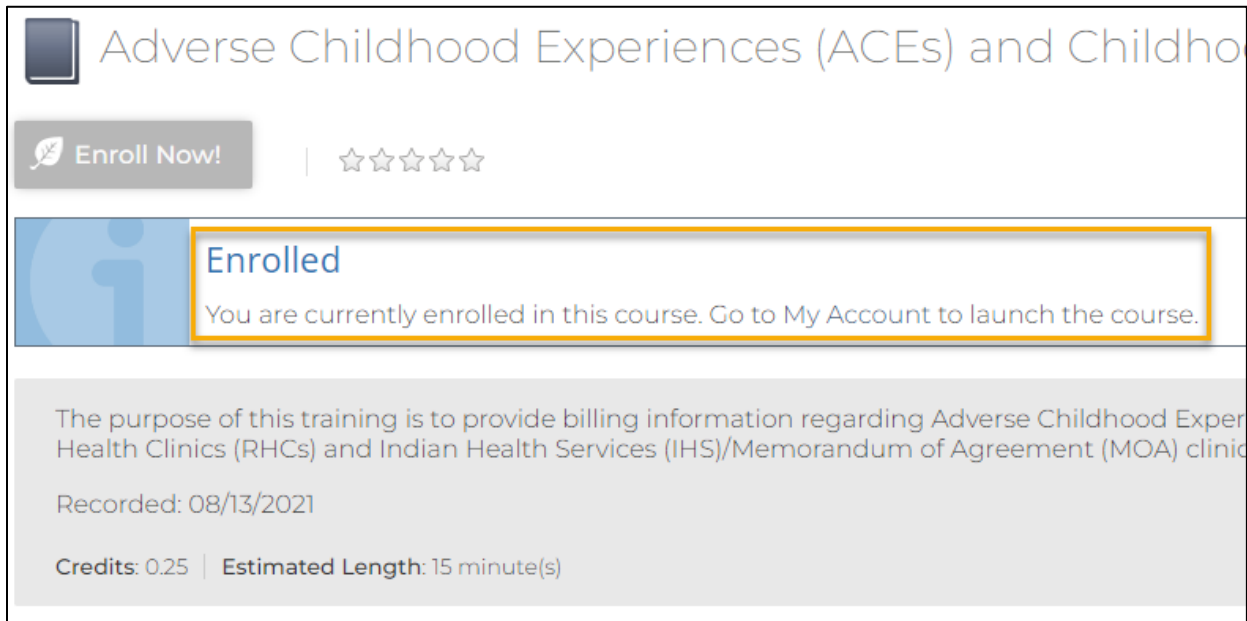


Figure 6: Successful Course Enrollment

Need Help?

- Click the [MLP Support Link](#) and fill out and submit the form that displays.
- An MLP Administrator will respond to your ticket via email, at **MLPSupport@gainwelltechnologies.com**, within **3 business days**.
- For more information, call the **Telephone Support Center** at **1-800-541-5555**.