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## Send **837** Claim Attachment Submissions *Electronically*



**Faster** processing than faxing or mailing



Submitted by **approved** vendors



Available to **all** eligible providers



### Guidelines for Providers

- ❑ Providers must be authorized to bill ASC X12N 837 v.5010 claims.
- ❑ Providers must arrange a business agreement with a third-party vendor already approved by Medi-Cal.
- ❑ The *CMC Developers, Vendors and Billing Services Directory* is on the Medi-Cal website and it includes a list of approved third-party vendors.
- ❑ Providers have a maximum of 30 days from the claim submission date to include supporting attachments.
- ❑ For more information about electronic attachments, please review the Billing Instructions section of the *5010 CMC Billing and Technical Manual* on the Medi-Cal website.
- ❑ You may call the Telephone Service Center (TSC) at 1-800-541-5555 for additional provider information.



### Guidelines for Vendors

- ❑ Third-party vendors must be service providers or vendors that offer their services to the general public.
- ❑ For additional information, vendors should review the *Medi-Cal Electronic Attachment and Image Specifications* available on the Medi-Cal website.
- ❑ Interested vendors should review the specifications prior to entering an agreement with **the Fiscal Intermediary (FI)** to offer services.
- ❑ When third-party vendors are ready to establish a business agreement with **the FI**, call the TSC at 1-800-541-5555.



It's fast  
and it's  
easy!



Get attached on the website at:  
<http://www.medi-cal.ca.gov>