



**WILL LIGHTBOURNE**  
DIRECTOR

State of California—Health and Human Services Agency  
**Department of Health Care Services**



**GAVIN NEWSOM**  
GOVERNOR

March 1, 2021

**Subject: Retroactive Rate Adjustment of Hospice Claims for Revenue Code 0658**

Dear Provider:

In response to the 2019 Novel Coronavirus (COVID-19) public health emergency, the Department of Health Care Services (DHCS) has temporarily increased reimbursement rates for certain Long Term Care (LTC) services, affecting the pricing of hospice claims for revenue code 0658 (room and board). This policy is effective retroactively for dates of service on or after August 1, 2020.

No action is required on your part. The California Medicaid Management Information System (MMIS) Fiscal Intermediary will adjust the affected claims. These adjustments will appear on *Remittance Advice Details* (RAD) forms beginning February 25, 2021, with RAD code **0901: EPC Hospice Retro Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Provider website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal Provider website.

If you have questions regarding these adjustments, please call the California MMIS Fiscal Intermediary Telephone Service Center at 1-800-541-5555, option 5, followed by option 5 or write to the California MMIS Fiscal Intermediary Correspondence Specialist Unit at P.O. Box 13029, Sacramento, CA 95813-4029.

Sincerely,

*Cindy Garrett*

Cindy Garrett

Director, Provider & Member Services

Gainwell Technologies, *on behalf of*

California Department of Health Care Services

Reference Number: P42206

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