

Specialty Mental Health Services: Eligible Counties

Page updated: September 2024

Mental Health Plan (MHP) authorization and contact information are in this section.

MHP Authorization and Contact Information

The following counties are currently eligible for specialty mental health services under the Specialty Mental Health Services Consolidation Program.

Specialty Mental Health Services Table

Address/Telephone Number	Authorization Information	Implementation Date
Alameda County Mental Health Plan 2000 Embarcadero Cove, Suite 400 Oakland, CA 94606 Local number: (510) 567-8100 Toll-free number: 1-800-491-9099	«Prior or concurrent review of services is required under some circumstances. Call the toll-free number for information.»	November 1, 1997
Alpine County Mental Health Services P.O. Box 545 Markleeville, CA 96120 Local number: (530) 694-2146 Toll-free number: 1-800-486-2163	Non-emergency services require prior authorization. For information about provider contracts, contact the Director at the local number.	June 1, 1998
Amador County Mental Health Plan «10877 Conductor Blvd., Suite 300 Sutter Creek, CA 65985» Local number: (209) 223-6412 Toll-free number: 1-888-310-6555	Non-emergency services require prior authorization. For information about provider contracts, contact the Director at the toll-free number.	April 1, 1998
Butte County Department of Behavioral Health «43217 Cohasset Road Chico, CA 95973» Local number: (530) 891-2810 Toll-free number: 1-800-334-6622	Non-emergency services require prior authorization. For information about provider contracts, contact the Senior Staff Services System Specialist at (530) 891-2980.	April 1, 1998

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
«Calaveras County Health and Human Services Behavioral Health Division» 891 Mountain Ranch Road San Andreas, CA 95249 Local number: (209) 754-6525 Toll-free number: 1-800-499-3030	Non-emergency services require prior authorization. «For information about provider contracts, contact the Behavioral Health Program Manager at the local number.»	April 1, 1998
Colusa County Department of Behavioral Health Services «162 E. Carson Street» Colusa, CA 95932 Local number: (530) 458-0520 Toll-free number: 1-888-793-6580	Non-emergency services require prior authorization. For information about provider contracts, contact our office at the local number.	April 1, 1998
Contra Costa County Mental Health Plan «1340 Arnold Drive Suite 200» Martinez, CA 94553 «Local number: (925) 957-5160» Toll-free number: 1-888-678-7277	«Non-emergency services that require a prior authorization include Intensive Home-Based Services, Day Treatment Intensive, Day Rehabilitation, Therapeutic Behavioral Services, and Therapeutic Foster Care. No prior authorization is required for mental health assessment services, nor for outpatient services other than those services listed above. For information about becoming a contract provider contact the Behavioral Health Administration at the local number.»	April 1, 1998

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>Del Norte County Mental Health Plan «455 K Street» Crescent City, CA 95531</p> <p>Local number: (707) 464-7224 Toll-free number: 1-888-446-4408</p>	<p>Non-emergency services require prior authorization. For information about provider contracts, contact the Deputy Director of Mental Health at the local number.</p>	<p>April 1, 1998</p>
<p>El Dorado County Mental Health Plan «768 Pleasant Valley Road, Suite 201 Diamond Springs, CA 95619»</p> <p>«Local number: (530) 621-6290» Toll-free number: 1-800-929-1955</p>	<p>«For information about receiving specialty mental health services, contact the local number.»</p>	<p>June 1, 1998</p>
<p>«Fresno County Behavioral Health Plan <u>Office:</u> 1925 E. Dakota Ave, Suite G Fresno, CA 93726 <u>Mail:</u> P.O. Box 45003 Fresno, CA 93718</p> <p>Local number: (559) 600-4645 Fax: (559) 455-4633 Toll-free Access Line: (800) 654-3937 Email: mcare@fresnocountyca.gov»</p>	<p>Non-emergency services require prior authorization. «For information about provider contracts, contact the Utilization Review Specialist at the local number.»</p>	<p>April 1, 1998</p>
<p>Glenn County Mental Health 242 N. Villa Willows, CA 95988</p> <p>Local number: (530) 934-6582 Toll-free numbers: 1-800-500-6582 (8 a.m. to 5 p.m.) «1-800-507-3530 (After 5 p.m., weekends and holidays)»</p>	<p>Non-emergency services require prior authorization. «For information about provider contracts, contact the Compliance and Quality Improvement Manager at the local number.»</p>	<p>April 1, 1998</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
«Humboldt County Department of Health and Human Services – Behavioral Health» Mental Health Care 720 Wood Street Eureka, CA 95501 Local number: (707) 268-2955 Toll-free number: 1-888-849-5728	«For information about provider contracts, email the Quality Improvement unit at mhb-qiga@co.humboldt.ca.us or call the managed care line at the local number, option 3.»	April 1, 1998
«Imperial County Behavioral Health Services 202 N. 8 th Street» El Centro, CA 92243 «Local number: (442) 265-1525» Toll-free number: 1-800-817-5292	Imperial County Behavioral Health Services Payment Authorization Unit (442) 265-1553 FAX: (442) 265-1584	April 1, 1998
Inyo County Mental Health Plan «1360 N. Main St., Suite 124» Bishop, CA 93514 Local number: (760) 873-6533 Toll-free number: 1-800-841-5011	Non-emergency services require prior authorization. For information about provider contracts, contact the Director at the local number.	April 1, 1998

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
«Kern Behavioral Health and Recovery Services» P.O. Box 1000 Bakersfield, CA 93302 «Local number: (661) 868-6600 Mental health toll-free 24/7 access number: 1-800-991-5272 Drug Medi-Cal Organized Delivery System (DMC-ODS) toll-free 24/7 access number: 1-866-266-4898»	Non-emergency services require prior authorization. «For information about becoming a member of a provider panel, contact the Managed Care Administrator at the local number.»	November 1, 1997
«Kings View Counseling Services for Kings County» 1393 Bailey Drive Hanford, CA 93230 Local numbers: «(559) 582-4481 (Hanford) (559) 992-2111 (Corcoran) (559) 386-5222 (Avenal)» Toll-free number: 1-800-655-2553	«No prior authorization is necessary for services provided by this provider. For information about provider contracts, contact the Program Manager at (559) 852-2444.»	April 1, 1998
«Lake County Behavioral Health Services PO Box 1024, Lucerne, CA 95458 Local number: (707) 274-9101» Toll-free number: 1-800-900-2075	Non-emergency services require prior authorization. «For information about provider contracts, contact the local number.»	June 1, 1998
Lassen County Mental Health Plan 555 Hospital Lane Susanville, CA 96130 Local number: (530) 251-8108 «Toll-free number: 1-888-530-8688»	Non-emergency services require prior authorization. For information about provider contracts, contact the Director at the local number.	January 1, 1998

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
Los Angeles County Local Mental Health Plan «510 S. Vermont Avenue, 22nd Floor» Los Angeles, CA 90020 Toll-free number: 1-800-854-7771	«For information about provider contracts and authorizations, contact the Program Head of the Office of Managed Care Services Provider Relations at (213) 738-3311.»	June 1, 1998
«Madera County Department of Behavioral Health Services 209 E. 7 th Street Madera, CA 93637 Local number: (559) 395-0451» Toll-free number: 1-888-275-9779	Non-emergency services require prior authorization. For information about becoming a contract provider or authorizing service for existing clients, contact the Managed Care Specialist at the local number.	April 1, 1998
Marin Mental Health Plan Community Mental Health Services 250 Bon Air Road Greenbrae, CA 94904 «Local number: (415) 473-6805» Toll-free number: 1-888-818-1115	Non-emergency services require prior authorization by the Clinical Assessment Team. «For provider contract information, contact the Mental Health Program Manager for Managed Care at the local number.»	January 1, 1998
«Mariposa County Behavioral Health and Recovery Services 5362 Lemee Lane Mariposa, CA 95338» Local number: (209) 966-2000 Toll-free number: 1-800-549-6741	Non-emergency services require prior authorization. «For provider information, contact the Deputy Director at the local number.»	January 1, 1998
Mendocino County Mental Health Services «1120 S. Dora Street» Ukiah, CA 95482 Toll-free number: 1-800-555-5906	Non-emergency services require prior authorization. For information about provider contracts, contact the QIC Managed Care Point of Authorization at the toll-free number.	January 1, 1998

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
«Merced County Behavioral Health and Recovery Services 301 E. 13 th Street Merced, CA 95341» Local number: (209) 381-6800 Toll-free number: 1-888-334-0163	«For services that require prior authorization, contact (209) 381-6812 or (209) 381-6800 ext. 3647.»	April 1, 1998
«Modoc County Behavioral Health Services 411 Mian Street» Alturas, CA 96101 Local number: (530) 233-6312 Toll-free number: 1-888-933-5351	Non-emergency services require prior authorization. For information about provider contracts, contact the Director at the local number.	April 1, 1998
«Mono County Behavioral Health 1290 Tavern Road, Suite 276» P.O. Box 2619 Mammoth Lakes, CA 93546 «Local number: (760) 924-1740 Toll-free number After Hours/Access Line: 1-800-687-1101 Office Hours: 8 a.m. to 5 p.m. Monday through Friday»	Non-emergency services require prior authorization. «For information about provider contracts, contact the Front Office at the local number.»	April 1, 1998
Monterey County Behavioral Health 1270 Natividad Road Salinas, CA 93906-3198 Local number: (408) 755-4509 Toll-free number: 1-888-258-6029	Non-emergency services require prior authorization by the MHP access team. For information about becoming part of Monterey County's provider network, contact the Senior Secretary at the local number.	January 1, 1998

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
«Napa County Health & Human Services Agency – Behavioral Health Division 2751 Napa Valley Corp. Drive, Bldg. A Napa, CA 94558» Local number: (707) 259-8151 Toll-free number: 1-800-648-8650	«Prior authorization is not required for most Specialty Mental Health Services. For information on how to access services, including referrals to contracted providers, contact the local number.»	April 1, 1998
Nevada County Mental Health Plan «500 Crown Point Circle, Suite 120 Grass Valley, CA 95945» Local number: (530) 265-1437 Toll-free number: 1-888-801-1437	Non-emergency services require prior authorization. For information about provider contracts, contact the Managed Care Program Chief at the local number.	April 1, 1998
«Orange County, Health Care Agency (HCA) Mental Health Plan (MHP) Member Access Line 400 W. Civic Center Dr. Suite 400 Santa Ana, CA 92701 Toll-free number: 1-800-723-8641 (recipients)	Prior authorization or MHP referral is required for the following outpatient services: <ul style="list-style-type: none"> • Intensive Home-Based Services • Day Treatment Intensive • Day Rehabilitation • Therapeutic Behavioral Services • Therapeutic Foster Care • Out-of-network services» 	January 1, 1998

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>Placer County Mental Health Services Attn: TAR Processing Unit «11434 B Avenue» Auburn, CA 95603</p> <p>Local number: (530) 886-2929 Fax number: (530) 886-2940</p> <p>May also contact 24/7 crisis lines.</p>	<p>Non-emergency services require prior authorization. For information about provider enrollment or assuring service for existing clients, contact the Quality Improvement at (530) 886-2929.</p> <p>Adult Intake Services (24/7): Telephone: (916) 787-8860 Toll-free Number: 1-888-886-5401</p> <p>Children and Family Services (24/7): Telephone: (916) 872-6549 Toll-free Number: 1-866-293-1940</p>	<p>November 1, 1997</p>
<p>Plumas County Mental Health Plan 270 County Hospital Road, Suite 229 Quincy, CA 95971</p> <p>Local number: (530) 283-6307 Toll-free number: 1-800-757-7898</p>	<p>Non-emergency services require prior authorization. For information about provider contracts, contact the Director of Programs, Chief of Plumas County Mental Health, at the toll-free number.</p>	<p>April 1, 1998</p>
<p>Riverside County Mental Health Plan P.O. Box 7549 Riverside, CA 92513</p> <p>«Toll-free number: 1-800-499-3008»</p>	<p>Non-emergency services require prior authorization. «For information about provider contracts, call the Managed Care Administrative Unit at (951) 358-4500.»</p>	<p>November 1, 1997</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>Sacramento County Mental Health Plan «7001-A East Parkway, Suite 100,» Sacramento, CA 95823</p> <p>Toll-free number: 1-888-881-4881</p>	<p>The Sacramento County Mental Health Plan Access team authorizes non-emergency and non-urgent mental health services. For provider contract information, contact the Program Coordinator at (916) 875-1055.</p>	<p>June 1, 1998</p>
<p>San Benito County Mental Health Plan «1131 Community Parkway» Hollister, CA 95023</p> <p>«Local number: (831) 636-4020» Toll-free number: 1-888-636-4020</p>	<p>Non-emergency services require prior authorization. For information about provider contracts, contact the Director at the local number.</p>	<p>April 1, 1998</p>
<p>San Bernardino County Department of Behavioral Health «303 East Vanderbilt Way» San Bernardino, CA 92415</p> <p>«Local number: (909) 386-8256 Toll-free number: 1-888-743-1478 TTY: 711»</p>	<p>Non-emergency out-of-plan services require prior authorization. In-plan providers may provide two services without authorization (call for clarification). «For information about provider contracts, contact the Access Unit at the local or toll-free number.»</p>	<p>April 1, 1998</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>San Diego County</p> <p>County of San Diego Mental Health Plan 3851 Rosecrans Street San Diego, CA 92110</p> <p>Toll-free numbers: 1-800-798-2254 (providers) «1-800-724-7270 (members)»</p>	<p>«Prior authorization is not required for mental health assessment services or emergency services. The San Diego MHP has contracted with Optum for authorization of Inpatient Specialty Mental Health Services as well as required prior authorizations of the following MHP Services:</p> <ul style="list-style-type: none"> • Intensive Home-Based Services • Day Treatment Intensive • Day Rehabilitation • Therapeutic Behavioral Services • Therapeutic Foster Care <p>For information regarding individual provider and out-of-network contracting, you can visit the Provider Resources on the Optum San Diego website or contact Optum at 1-800-798-2254.</p> <p>For information about current providers, use the All Provider Directory - Searchable.»</p>	<p>July 1, 1998</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>«San Francisco Behavioral Health Access Center</p> <p>For access to <u>general BH information</u>:</p> <p>1380 Howard Street, 1st Floor, San Francisco, CA 94103</p> <p>Local number: (415) 255-3737 Toll-free number: 1-888-246-3333</p> <p>For <u>inpatient authorization</u>: Email: SFmentalHealthPlanUM@sfdph.org Address: 887 Potrero Ave S1010, San Francisco, CA 94110 Phone: 628-206-7471 Fax: 628-206-7596</p> <p>For <u>residential authorization</u>: Email: BHSCentralUM@sfdph.org Fax: 628-206-7597»</p>	<p>Non-emergency services require prior authorization. For information about provider contracts, contact the Director of Provider Systems at (650) 255-3723 or (650) 255-3748.</p>	<p>April 1, 1998</p>
<p>San Joaquin County Mental Health Plan 1212 North California Street Stockton, CA 95202</p> <p>Toll-free number: 1-888-468-9370</p>	<p>Non-emergency services require prior authorization. For information about contractual arrangements and/or plans for any necessary transition of clients, contact the Director of Intake Services at (209) 468-8859.</p>	<p>November 1, 1997</p>
<p>San Luis Obispo County Mental Health Plan 2180 Johnson Avenue San Luis Obispo, CA 93408</p> <p>Local number: (805) 781-4768 Toll-free number: 1-800-838-1381</p>	<p>«Some non-urgent services may require prior authorization from the mental health plan. For information about provider contracts and prior authorization, contact the local or toll-free number.»</p>	<p>April 1, 1998</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>San Mateo County Mental Health Plan Administration «2000 Alameda de las Pulgas, Suite 235» San Mateo, CA 94403</p> <p>Local Access Number: (650) 573-2302 Toll-free number: 1-800-686-0101 «Crises Hotline: (650)-579-0350»</p>	<p>«For all outpatient Mental Health and Substance Use referrals, call the Access Call Center at 1-800-686-0101. To find a behavioral health provider/program, use the Mental Health and Substance Use Service Directory. For Behavioral Health & Recovery Services (BHRS) grievances policy and support, contact the Office of Consumer and Family Affairs (OCFA) and visit the Support for Clients and Family web page of the San Mateo County Health website.»</p>	<p>October 1, 2003</p>
<p>«Santa Barbara County Mental Health Plan 315 Camino Del Remedio, Building 3 Santa Barbara, CA 93110»</p> <p>Toll-free number: 1-888-868-1649</p>	<p>Non-emergency services require prior authorization. For information about provider contracts, contact the Program Network coordinator at the local number.</p>	<p>April 1, 1998</p>
<p>«County of Santa Clara Behavioral Health Services Department» 645 South Bascom Avenue San Jose, CA 95128</p> <p>«Toll-free number: 1-800-704-0900, Option 2»</p>	<p>Non-emergency services require prior authorization. «For information about provider contracts, contact County of Santa Clara Behavioral Health Services Department, Quality Management, Utilization Management at (408) 885-5776 or BHSDUM@hhs.sccgov.org Inpatient Concurrent Review: CAReviews@Kepro.com Phone: (833) 365-4282 Fax: (833) 521-2630»</p>	<p>June 1, 1998</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>Santa Cruz County Mental Health Plan 1400 Emeline Avenue Santa Cruz, CA 95060</p> <p>«Local number: (831) 454-4170» Toll-free number: 1-800-952-2335</p>	<p>Non-emergency services require prior authorization. «For service authorization contact Access at the toll-free number.</p> <p>For information about provider contracts, contact the Quality Assurance Coordinator at (831) 454-4468.»</p>	<p>June 1, 1998</p>
<p>Shasta County 2640 Breslauer Way Redding, CA 96001</p> <p>Local number: (530) 225-5200 Toll-free number: 1-888-385-5201</p>	<p>Non-emergency services require prior authorization. «For information about provider contracts, contact the QA/Managed Care Program Manager at (530) 225-5075.»</p>	<p>January 1, 1998</p>
<p>Sierra County Behavioral Health Department c/o Placer County Mental Health Services Attn: TAR Processing Unit «11434 B Avenue» Auburn, CA 95603</p> <p>Local number: (530) 886-2929 Fax number: (530) 886-2940</p> <p>May also contact 24/7 crisis lines.</p>	<p>Non-emergency services require prior authorization. For information about provider enrollment or assuring service for existing clients, contact:</p> <p>Sierra County Behavioral Health Department 704 Mill Street Loyalton, CA 96118</p> <p>Local Number: (530) 993-6746 Toll-free Number: 1-877-332-2754 (24/7) Fax Number: (530) 993-6759</p>	<p>April 1, 1998</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>Siskiyou County County of Siskiyou Behavioral Health Plan 2060 Campus Drive Yreka, CA 96097</p> <p>Local number: (530) 841-4100 Toll-free number: 1-800-842-8979 (24 hours)</p>	<p>Non-emergency services require prior authorization. «For information about provider contracts, contact our Fiscal Administrative Services Manager II at (530)841-4309.»</p>	<p>January 1, 1998</p>
<p>«Solano County Behavioral Health Plan 275 Beck Ave, MS 5-250 Fairfield, CA 94533</p> <p>Local Offices: 707-784-8320 Toll-Free number: 1-800-547-0495</p>	<p>Call toll free number for information about how to access Specialty Mental Health Services. Call Local Offices for information about provider contracts.</p>	<p>April 1, 1998»</p>
<p>Sonoma County Mental Health Plan of Sonoma County «2227 Capricorn Way, Suite 207» Santa Rosa, CA 95404</p> <p>«Toll-free number: (707) 565-4896»</p>	<p>«Non-emergency services require prior authorization. For information about provider contracts, contact the Quality Assessment & Performance Improvement Program at (707) 565-4850.»</p>	<p>April 1, 1998</p>
<p>«Stanislaus County Mental Health Plan 1601 I St., Ste. 200, 2nd Fl. Modesto, CA 95354»</p> <p>Toll-free number: 1-888-376-6246</p>	<p>Non-emergency services require prior authorization. «For information about provider contracts, contact the Utilization Management (209) 525-5373.»</p>	<p>January 1, 1998</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
<p>Sutter-Yuba Behavioral Health 1965 Live Oak Boulevard Yuba City, CA 95991</p> <p>Local number: (530) 822-7200 Toll-free number: 1-888-923-3800</p>	<p>Non-emergency services require prior authorization. For information about becoming a member of a provider panel, contact the Program Manager, Adult Services, at the local number.</p>	<p>April 1, 1998</p>
<p>«Tehama County Mental Health Plan Tehama County Health Agency – Mental Health Division 1860 Walnut Street Red Bluff, CA 96080</p> <p>Local number: (530) 527-5637 Toll-free number: 1-800-240-3208»</p>	<p>«Prior authorization is only required for the following services:</p> <ul style="list-style-type: none"> • Intensive Home-Based Services • Day Treatment Intensive • Day Rehabilitation • Therapeutic Behavioral Services • Therapeutic Foster Care. <p>For information about provider contracts, contact the Mental Health Director at (530) 527-5631.»</p>	<p>April 1, 1998</p>

Specialty Mental Health Services Table (continued)

Address/Telephone Number	Authorization Information	Implementation Date
«Trinity Behavioral Health Services» P.O. Box 1640 Weaverville, CA 96093 Local number: (530) 623-1362 Toll-free number: 1-888-624-5820	Non-emergency services require prior authorization. For information about provider contracts, contact the Director at the local or toll-free number.	April 1, 1998
Tulare County Health & Human Services Mental Health Branch «5957 S. Mooney Blvd.» Visalia, CA 93277 «Local number: (559) 624-7445» Toll-free number: 1-800-320-1616	Non-emergency services require prior authorization. «For information about provider contracts, contact the Program Manager of Managed Care at (559) 624-7468.»	April 1, 1998
«Tuolumne County Behavioral Health 105 Hospital Road» Sonora, CA 95370 «Local number: (209) 533-6245» Toll-free number: 1-800-630-1130	«Non-emergency services require prior authorization for both Mental Health and Substance Use services.»	June 1, 1998
Ventura County Behavioral Health 1911 Williams Drive Ventura, CA 93003 «Toll-free number: 1-866-998-2243»	«Non-emergency services require prior authorization. (805) 973-5342 For information about provider contracts, contact Provider Network Management at (805) 652-5957.»	April 1, 1998
Yolo County Mental Health Plan «137 North Cottonwood Street» Woodland, CA 95695 Local number: (530) 666-8630 Toll-free number: 1-888-965-6647	Non-emergency services require prior authorization. For information about provider contracts, contact the Contract's Manager at the local number.	January 1, 1998
Yuba County <i>Refer to Sutter-Yuba Bi-County Mental Health Plan</i>	N/A	N/A

Legend

Symbols used in the document above are explained in the following table.

Symbol	Description
«	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
»	This is a change mark symbol. It is used to indicate where on the page the most recent change ends.