
Form: Main Menu Prompt Options

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Main Menu Prompt Options

Provider Telecommunications Network (PTN): 1-800-786-4346, 1-800-541-5555,
(916) 636-1950

«PTN Main Menu Prompt Options»

Please select from the following menu:

Press or say 1: For claim status

Press or say 2: For checkwrite

Press or say 3: For TAR or continuing care status

Press or say 4: For code information or appeal status

Press or say 5: For general information

Secondary Menu Prompt Options

Option 4

«Please select from the following menu:»

Press or say 1: For code information

Press or say 2: For appeal status

Option 5

«Please select from the following menu:»

Press or say 1: For billing forms

Press or say 2: For mailing information

Press or say 3: For provider manuals

<<Legend>>

<<Symbols used in the document above are explained in the following table.>>

Symbol	Description
<<	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
>>	This is a change mark symbol. It is used to indicate where on the page the most recent change ends.