

## TSC Main Menu Prompt Options

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### Telephone Service Center (TSC): 1-800-541-5555

#### Please select from the following menu:

<b>Press or say 2</b>	For Medi-Cal Provider Portal
<b>Press or say 9</b>	For all other calls

### Secondary Menu Prompt Options

#### Option 9

<b>Press or say 1</b>	For the Automated Eligibility Verification System
<b>Press or say 2</b>	For Provider Telecommunications Network
<b>Press or say 3</b>	For checkwrite
<b>Press or say 4</b>	Every Woman Counts Inquiry System or the Technical Help Desk, including eTAR
<b>Press or say 5</b>	For HAP, Family PACT, CCS, GHPP, Crossover, LTC and other general billing inquiries
<b>Press or say 6</b>	For Provider Enrollment, TAR or Every Woman Counts billing inquiries
<b>Press or say 7</b>	If you are assisting a hearing-impaired caller

### Tertiary Menu Prompt Options

#### Option 4

<b>Press or say 1</b>	For Every Woman Counts Inquiry System
<b>Press or say 2</b>	For CMC, POS/Internet eTAR, LSRS, CHDP Gateway, HIPAA, Hospital Presumptive Eligibility (HPE) or Presumptive Eligibility for Pregnant Women
<b>Press or say 3</b>	For dates and locations of Medi-Cal provider training seminars

«Tertiary Menu Prompt Options (continued)»

<b>Option 5</b>	
<b>Press or say 1</b>	For HAP or Family PACT
<b>Press or say 2</b>	For CCS or GHPP
<b>Press or say 3</b>	For Crossover
<b>Press or say 4</b>	For LTC
<b>Press or say 5</b>	For general billing
<b>Press or say 6</b>	For DRG

<b>Option 6</b>	
<b>Press or say 1</b>	For Provider Enrollment
<b>Press or say 2</b>	For TAR
<b>Press or say 3</b>	For Every Woman Counts billing inquiries, EWC

**<<Legend>>**

<<Symbols used in the document above are explained in the following table.>>

<b>Symbol</b>	<b>Description</b>
<<	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
>>	This is a change mark symbol. It is used to indicate where on the page the most recent change ends