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## PIA Optical Laboratories

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The Department of Health Care Services (DHCS) contracts with the California Prison Industry Authority (PIA) to fabricate eyewear for Medi-Cal recipients. PIA optical laboratories are located at the California State Prison – Solano (CSP-SOL) and Valley State Prison (VSP). These facilities supply lenses to recipients residing in California counties. Refer to the *PIA Optical Laboratories: Code Directory* and *PIA Optical Laboratories: Order Form Completion* sections in this manual for billing and ordering information.

### **RECIPIENT ELIGIBILITY**

#### **Verification**

Prior to ordering PIA services, providers must verify recipient eligibility through the Point of Service (POS) network, which includes Automated Eligibility Verification System (AEVS), the Medi-Cal web site at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov) and state-approved vendor software.

#### **Eligibility**

«Medi-Cal beneficiaries with full-scope benefits are eligible for PIA optical laboratory services.»

#### **Managed Care Plans**

Medi-Cal Managed Care Plans in all California counties contract with PIA for eyewear fabrication. Providers should contact the plan for eyewear ordering and billing information.

#### **Other Health Coverage**

Recipients with Other Health Coverage (OHC) with vision care benefits (Scope of Coverage [COV] code “V” or “Comprehensive”), are not eligible for PIA-contracted services. Providers should contact the OHC for eyewear ordering and billing information. Because recipients with OHC are ineligible for PIA-contracted services, optical orders should be sent to a private non-PIA optical laboratory for lens fabrication.

**Note:** When submitting claims to the OHC, providers are instructed to bill ophthalmic lenses with HCPCS codes V2100 thru V2499 and V2710 thru V2755, not lens dispensing (CPT® codes 92340 thru 92342, 92352 or 92353). Refer to the *Other Health Coverage* section in this manual for billing instructions.

## **LABORATORY SERVICES**

### **Lens Styles**

PIA supplies the following lens styles in CR39 plastic:

- Single vision
- Round segment 22 bifocal
- Flat top 28
- Flat top 7X28 trifocal
- Aspheric and nonaspheric full field and lenticular lenses
- Balance lenses

**Note:** «If fee-for-service beneficiaries require different lens styles and/or materials than those provided at PIA, providers must submit an authorization request with medical justification via electronic *Treatment Authorization Request* (eTAR) to the DHCS Vision Services Section. Refer to the *Eye Appliances, Eyeglass Frames, Eyeglass Lenses* and *TAR Completion for Vision Care* sections in this manual for more information. For managed care beneficiaries, submit a request for the lenses to the beneficiary's enrolled plan for authorization and reimbursement, if approved.»

### **Polycarbonate Lenses**

«PIA supplies polycarbonate lenses for Medi-Cal beneficiaries younger than 18 years of age and beneficiaries aged 18 years older with visual impairments (of best corrected visual acuity of 20/60 or worse; or restricted visual field of ten degrees or less) in one or both eyes.

Providers requiring polycarbonate lenses for beneficiaries aged 18 years and older without visual impairment described above should submit a request for the lenses to the beneficiary's enrolled plan for authorization. For fee-for-service beneficiaries, providers should submit a request with medical justification to the DHCS Vision Services Section, via an electronic TAR. If authorized, these orders should be sent to a non-PIA optical laboratory and be reimbursed by the beneficiary's plan or fiscal intermediary for those enrolled in fee-for-service Medi-Cal.»

### **Frames**

Ophthalmic frames are not available through the PIA optical laboratories. Dispensing optical providers should supply frames with lens orders sent to PIA.

## Tints and Photochromatic Lenses

Besides clear CR39 plastic lenses, the following lens styles and options may be provided at the PIA optical laboratory when medically justified and the requirements listed under “Program Coverage” in the *Eyeglass Lenses* section of this manual are met:

- Tints
- Plastic photochromatic (transition) lenses
- Ultraviolet (UV) coating

**Note:** Refer to the *Eyeglass Lenses* section of this manual for policy guidelines regarding the coverage of these items.

## Miscellaneous Lens Items

The following lens items may be provided at a PIA optical laboratory with a valid prescription:

- Prism
- Slab-off
- Fresnel prism

## Replacements or Repairs

PIA will only replace or repair new frames supplied by providers when PIA is responsible for damage to the frames.

PIA is not responsible for recipients' own, reused frames that are damaged during the production process.

## Processing Period

After an optical order is received at a PIA optical laboratory, providers should allow five working days to process prescriptions with combined sphere power under 7.00 diopters, cylinder powers under 4.00 diopters, and add power under 4.00 diopters. Ten working days is required to process prescriptions with sphere power of 7.00 diopters or more, cylinder power of 4.00 diopters or more, add power of 4.00 diopters or more, or other special orders. Delivery time to and from the optical laboratory is not included in the specified turnaround times.

## Delivery Services

Most eyewear that is fabricated by PIA optical laboratories is delivered to dispensing optical providers by existing private courier or delivery services. Where no such service exists, the PIA optical laboratory will use United Parcel Service (UPS) or a comparable delivery service. Where neither service is available, the laboratory will send eyewear through the United States Postal Service (USPS).

Vision Care providers are responsible for using the appropriate delivery service in their areas to submit orders to PIA optical laboratories.

## Non-PIA Contracted Benefits

The following benefits are not included in the PIA contract and must be billed to «the beneficiary's Medi-Cal managed care plan or Fiscal Intermediary (FI) for those enrolled in fee-for-service.»

HCPCS Code	Description
«V2199	Not otherwise classified; single vision lens
V2299	Specialty bifocal
V2399	Specialty trifocal
V2499	Variable sphericity lens, other type
V2702	Deluxe lens feature
V2750	Antireflective coating, per lens
V2760	Scratch resistant coating, per lens
V2761	Mirror coating, any type, solid, gradient or equal, any lens material, per lens
V2762	Polarization, any lens material, per lens
V2781	Progressive lens, per lens
V2782	Lens, index 1.54 to 1.65 plastic or 1.60 to 1.79 glass, excludes polycarbonate, per lens
V2783	Lens, index greater than or equal to 1.66 plastic or greater than or equal to 1.80 glass, excludes polycarbonate, per lens
V2784	Lens, polycarbonate or equal, any index, per lens (for those aged 18 years or older without visual impairment)
V2799	Vision item or service, miscellaneous»
V2500 thru V2531	Corneal contact lenses
V2600 thru V2615	Low vision aids
V2623 thru V2629	Prosthetic eyes
«V2020, V2025	Ophthalmic frames»

**<<Legend>>**

<<Symbols used in the document above are explained in the following table.>>

<b>Symbol</b>	<b>Description</b>
<<	This is a change mark symbol. It is used to indicate where on the page the most recent change begins.
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