



MICHELLE BAASS  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



GAVIN NEWSOM  
GOVERNOR

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CITY, STATE ZIP

November 23, 2022  
NPI # 123456789

REPROCESSING OF CLAIMS FOR SELECT ICD-10 DIAGNOSIS CODES AND  
SURGICAL PROCEDURE CODES

Dear Provider:

The Department of Health Care Services (DHCS) updated the International Classification of Diseases, Tenth Revision (ICD-10) Clinical Modifications (CM) and ICD-10 Procedure Coding System (PCS) code mappings in the ICD-10 to ICD-9 backward map crosswalk for the COVID-19 update. Claims processed before the update may have erroneously denied with the following Remittance Advice Details (RAD) codes:

- **0067: The primary/secondary surgical procedure code has no match on the procedure file,**
- **0691: The diagnosis code is invalid for date of service,**
- **9121: The primary diagnosis code is missing or invalid, and**
- **9124: The diagnosis code is missing or invalid.**

The issue affected claims for dates of service from April 1, 2022.

No action is required on your part. The California Medicaid Management Information System (MMIS) Fiscal Intermediary will resubmit the affected claims. These resubmissions will appear on RAD forms beginning November 17, 2022, with Claim Control Number (CCN) roll number **55 (Resubmit)**. The roll number is the fifth and sixth digits of the CCN prefix **231155** and **231255**.

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If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Provider website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal Provider website.

If you have questions regarding these resubmissions, please call the California MMIS Fiscal Intermediary Telephone Service Center at 1-800-541-5555, option 5, followed by option 5 or write to the California MMIS Fiscal Intermediary Correspondence Specialist Unit at P.O. Box 13029, Sacramento, CA 95813-4029.

Sincerely,

*Cindy Garrett*

Cindy Garrett  
*Director, Provider & Member Services*  
Gainwell Technologies, *on behalf of*  
California Department of Health Care Services  
Reference Number: P44070