



MICHELLE BAASS
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

PROVIDER NAME
ADDRESS 1
ADDRESS 2
CITY, STATE ZIP

April 25, 2022
NPI # 123456789

REPROCESSING OF CLAIMS FOR SELECT ICD-10 DIAGNOSIS CODES

Dear Provider:

The Department of Health Care Services (DHCS) implemented system changes to update International Classification of Diseases, Tenth Revision (ICD-10)-CM and ICD-10-Procedure Coding System (PCS) to ICD, Ninth Revision (ICD-9) backward map crosswalk for select codes, effective retroactively for dates of service on or after October 1, 2021. This retroactive policy update requires voiding and resubmission of erroneously paid claims.

No action is required on your part. The California Medicaid Management Information System (MMIS) Fiscal Intermediary will void and resubmit the affected claims. These voids will appear on *Remittance Advice Details* (RAD) forms beginning May 19, 2022 with RAD code **0819: Void and resubmit of claims processed in error.**

Corresponding resubmits will appear on RAD forms beginning May 26, 2022.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal reimbursements.

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If you have questions regarding these voids or resubmits, please call the California MMIS Fiscal Intermediary Telephone Service Center at 1-800-541-5555, option 5, followed by option 5 or write to the California MMIS Fiscal Intermediary Correspondence Specialist Unit at P.O. Box 13029, Sacramento, CA 95813-4029.

Sincerely,

Cindy Garrett

Cindy Garrett
Director, Provider & Member Services
Gainwell Technologies, *on behalf of*
California Department of Health Care Services
Reference Number: P43608