



**WILL LIGHTBOURNE**  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



**GAVIN NEWSOM**  
GOVERNOR

PROVIDER NAME  
ADDRESS 1  
ADDRESS 2  
CITY, STATE ZIP

July 29, 2021  
NPI # 123456789

**Subject: Resubmission of Erroneously Denied Ophthalmological Claims**

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting claims for CPT codes 92002 thru 92014 (eye examination). This issue caused some claims to erroneously deny with Remittance Advice Details (RAD) code **0090: The combination of procedure code and modifier is not valid on the dates of service billed.** The issue affected claims for dates of service from June 1, 2018, through April 26, 2021.

No action is required on your part. The California Medicaid Management Information System (MMIS) Fiscal Intermediary will resubmit the affected claims. These resubmissions will appear on RAD forms beginning July 29, 2021, with Claim Control Number (CCN) roll number **55 (Resubmit)**. The roll number is the fifth and sixth digits of the CCN.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Provider website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal Provider website.

If you have questions regarding these resubmissions, please call the California MMIS Fiscal Intermediary Telephone Service Center at 1-800-541-5555, option 5, followed by option 5 or write to the California MMIS Fiscal Intermediary Correspondence Specialist Unit at P.O. Box 13029, Sacramento, CA 95813-4029.

Sincerely,

*Cindy Garrett*

Cindy Garrett

*Director, Provider & Member Services*

*Gainwell Technologies, on behalf of*

California Department of Health Care Services

Reference Number: P42901