



State of California—Health and Human Services Agency  
Department of Health Care Services



PROVIDER NAME  
ADDRESS 1  
ADDRESS 2  
CITY, STATE ZIP

November 4, 2022  
NPI # 123456789

ADJUSTMENT OF CALIFORNIA CHILDREN'S SERVICE (CCS) CLAIMS FOR  
TELEHEALTH MODIFIERS

Dear Provider:

The Department of Health Care Services (DHCS) updated augmentation rates for California Children's Services (CCS) for select procedure codes billed with telehealth modifiers, effective retroactively for dates of service on or after March 1, 2020. If the rate was increased, the adjustment is positive. If the rate was reduced, the adjustment is negative.

No action is required on your part. The California Medicaid Management Information System (MMIS) Fiscal Intermediary will adjust the affected claims. These adjustments will appear on *Remittance Advice Details* (RAD) forms beginning November 3, 2022, (for positive adjustments) and December 1, 2022, (for negative adjustments) with RAD code **0893: Retroactive rate adjustment**.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal reimbursements.

Page 2  
November 4, 2022

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Provider website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal Providers website.

If you have questions regarding these adjustments, please call the California MMIS Fiscal Intermediary Telephone Service Center at 1-800-541-5555, option 5, followed by option 5 or write to the California MMIS Fiscal Intermediary Correspondence Specialist Unit at P.O. Box 13029, Sacramento, CA 95813-4029.

Sincerely,

*Cindy Garrett*

Cindy Garrett  
Director, Provider & Member Services  
Gainwell Technologies, on behalf of  
California Department of Health Care Services  
Reference Number: P43937