



WILL LIGHTBOURNE
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

PROVIDER NAME
ADDRESS 1
ADDRESS 2
CITY, STATE ZIP

May 13, 2021
NPI # 123456789

Subject: Resubmission of Erroneously Denied Computer Media Claims

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting Computer Media Claims (CMC) billed with attachments for outpatient and medical services. This issue caused some claims to erroneously deny with Remittance Advice Details (RAD) codes related to attachments (mainly) **0263: Computer media supporting remarks are not acceptable for this procedure due to the requirement for invoice, current catalog page, or other form, or signature or 0663: Attachments/comments are required; please resubmit.** The issue affected claims for dates of payment from June 1, 2012 through March 4, 2013.

This letter is to notify the affected providers to resubmit erroneously denied claims, if any, to the California Medicaid Management Information System (MMIS) Fiscal Intermediary. Please disregard this letter if the erroneously denied claims were already resubmitted.

If you have questions regarding these resubmissions, please call the California MMIS Fiscal Intermediary Telephone Service Center at 1-800-541-5555, option 5, followed by option 5 or write to the California MMIS Fiscal Intermediary Correspondence Specialist Unit at P.O. Box 13029, Sacramento, CA 95813-4029.

Sincerely,

Cindy Garrett

Cindy Garrett

Director, Provider & Member Services

Gainwell Technologies, on behalf of

California Department of Health Care Services

Reference Number: P40297